

Timothy Acquah

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Educational Background

2010	Kwame Nkrumah University of Science and Technology	BSc. Computer Science
2007	MCSE Microsoft	Certified Certificate
2006	CISCO Certified	Network Associate Certificate
2005	NIIT, Ghana	Microsoft Certified Professional (MCP)
2005	National Banking College	Security and Disaster Recovery
2005	Microsoft Certified	Professional (MCP) Certificate
2003	E-Sopht Technologies	Oracle Data Base Administration
1999	Academy of Computer School	City and Guilds UK Micro PC Technology
1995	Emit Electronics Institute	City & Guilds UK Telecom (Tech I, - III)

Work Experience

	Small World Money Transfer	Country Director
Feb 2013	Transfast Money Transfer	Country Director
Jan 2005	Express Funds	International IT Manager
June 2002-Dec 2004	Express Funds International	Assistant IT Manager
July 2001-May 2002	Funds International	IT Systems Technician
May 1999-2000	Marles Limited	Branch Manager
March 1998	Marles Limited	IT System Technician

Technical Competencies

- Oracle
- Fiber Installation and termination
- WAN/LAN

Personality competencies

- Excellent interpersonal and communication skills
 - High level of integrity and versatility
 - Ability to work for long hours and meeting of tight deadlines
 - Ability to work well under pressure with speed and accuracy
 - Strong personality and well-groomed
 - Self-Starter
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Achievements

- First IT Manager to set up IT Department for Express Funds Int'l Ltd in 2001
- Helped developed and Implement IT Policy across all Branches of Express Funds Int'l
- Single-handedly planned and implemented smooth migration and conversion of new releases of various money transfer systems.
- Single-handedly set up and networked all the Express Savings & Loans Company Ltd
- Provision of training for Express Savings & Loans Company Ltd employees
- Provided training for Ghana Post Company Staff across the Country
- Organize, direct, and manage the day-to-day operations of the Management Information System (MIS) Dept, ensuring high availability and reliability of all systems within the Bank.
- Manage, train, and develop the systems staff.
- Recommend and implement systems solutions that meet the business needs of users across a range of functions, as needed.
- Ensure that maintenance of the Bank's IT, telecommunication, and related systems is carried out efficiently including proper monitoring of all maintenance/service contracts.
- Responsible for the planning and acquisition of all IT and related systems.

- Evaluate quotations from systems vendors and make appropriate recommendations to the Capital Expenditure Committee, as needed, and liaise with vendors on problem areas.
 - Ensure that a high level of customer satisfaction is attained on completion of all projects by fulfilling quality standards.
 - Plan, always implement, and maintain effective backup and disaster recovery procedures within the Bank.
 - Plan and implement an optimization strategy for the Bank's networks, ensuring that all servers are properly configured and are functioning efficiently.
 - Plan and implement smooth migration, and conversion to new releases of the various systems.
 - Formulate and implement IT policies for the bank
 - Research into new trends in IT and propose projects that will enhance the operations of the Bank
 - Plan and implement the installation of Open system/Windows Based Systems, etc.
 - Develop procedures to detect and arrest viruses on all systems in the bank
 - Plan and manage the MIS department's budget
 - Plan training programs in IT for the entire bank
 - Plan and implement all IT Security Systems of the bank
 - Assist the System Auditor in identifying all IT risks and implementing correction procedures
 - Design and Implement WAN and LAN for the bank
 - Liaise with an external auditor in the auditing of the MIS department
 - Administer the email system of the bank
 - Plan and implement the signature verification system of the bank
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Key skills and competencies

- Installations of Computers and Network Infrastructure
 - Installations and Configuration of Servers
 - Designing Technical Solutions for SOHO and Enterprise environment.
 - Repairs of Computers, Laptops, UPS, Printers etc.
 - Warranty Services
 - Technical Support Services
 - Installation of network infrastructure to support multimedia
 - Fiber Installation and termination
 - WAN/LAN
 - Computer Networking, Security, Hardware Repairs, Electronics,
 - Maintaining and Configuring Microsoft and Linux Server Environment
 - Electrical wiring and installations
 - Air-conditioning works
 - CCTV and Access control
 - Mechatronics and automation systems
 - Setting up computer laps with Thin Client Device
 - Installation and configuration of Wi-Fi for Schools
 - Set up a video conferencing system
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Consultancy Services & Project Management

- UCC Domenasi Data center
- KSTU Kumasi Data Center and Wife CCTV
- University of Health and Allied Sciences
- Ghana Communication Technology University
- GIMPA
- Sunyani Technical University
- Kumasi Technical University (Data Center)
- Accra Technical University
- Ho Technical University
- Takoradi Technical University

- Wa Technical University
 - Eusbett Hotel
 - Bolgatanga Technical University
 - Rising sun Montessori School (LASHIBI)
 - ST. Theresa's School
 - Helga International School- (Adenta)
 - Trinity Montessori School- (Dansoman)
 - Emmanuel School- (North Kaneshie)
 - Bishop Bowers School (Lartebiokorshie)
 - Great Stars Montessori School (Dansoman)
 - Solomon Bennett Memorial School (Sunyani)
 - Presbyterian Boys' Secondary School
 - Our Lady of Apostles – Kumasi
 - Rising Sun Montessori School (DOME)
 - Mt Olivet Methodist Academy
 - KINAS Montessori - Sunyani
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Reference - Available upon request